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Introduction

If you have a Pocket PC PDA you can connect it to your computer through the Bluetooth® wireless hub provided with your Logitech® product. Do so and discover what cordless freedom offers: communicate efficiently, share information without wires, save time.

With your Logitech wireless hub it’s easy to get organized fast…

- Quick and easy synchronization lets you share a single address book, calendar, and to-do list between your computer and Pocket PC PDA.

- Forget the frustration of entering names and numbers into both your Pocket PC PDA and computer – just enter them once and transfer them!

- Even losing your Pocket PC PDA doesn’t mean losing your address book, because you’ve got the details on your computer ready to quickly upload to your next Pocket PC PDA.

Sharing pictures and files has never been easier. You can transfer pictures and files between your computer and Pocket PC PDA, perhaps to take the file you want to read home with you or share pictures with your friends. Just a few clicks is all it takes.

And remember, no wires or cables. You can do all of this while moving around, even with your Pocket PC PDA in your briefcase, as long as you stay in range – typically up to 30 feet or 10 meters depending on your surroundings. What’s more, solid objects won’t cause a problem because there does not need to be a line-of-sight connection between your Pocket PC PDA and Logitech wireless hub.

In short, connecting a Pocket PC PDA to your Logitech wireless hub means you can work more effectively.

Welcome to the expanding world of cordless freedom offered through your Logitech wireless hub.

Product compatibility

Further information about the products that are covered in this guide is available at: www.logitech.com/bluetooth/howto
About this guide
This guide gets you started using your Pocket PC PDA with your computer. It explains how to pair the two devices, and then how to connect and get organized.

Prerequisites
This guide assumes that:

- You have installed your Logitech product and the SetPoint™ software.
- You have installed Microsoft® ActiveSync® version 3.7 or higher on your computer.
- You are using the Bluetooth® wireless hub supplied with your Logitech product.
- You are familiar with basic Bluetooth® technology. If not, please read the section below.

Further information
This guide contains all the information you need to connect and start using your Pocket PC PDA. If you need further information, additional sources are available:

- [www.logitech.com/bluetooth](http://www.logitech.com/bluetooth) provides general information about the Bluetooth® technology.
- [www.logitech.com/bluetooth/howto](http://www.logitech.com/bluetooth/howto) provides a Using my Bluetooth devices with the Logitech wireless hub guide which introduces the Bluetooth® concepts you need to be familiar with, and ‘how to’ guides such as this for each supported device. There is also a product compatibility matrix which lists the products that have been tested and approved for use with the Logitech wireless hub. You can also find out what you can do with each device.

How to use this guide
The following symbols are used in this guide:

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tip - a handy hint that may provide a useful alternative or save time.</td>
<td></td>
</tr>
<tr>
<td>Note - helpful information that requires your attention.</td>
<td></td>
</tr>
</tbody>
</table>
Get connected

Connecting your Pocket PC PDA to your computer is easy. A wizard guides you through the steps involved which include discovering your device and pairing it with your computer.

The procedure described below for discovering, pairing and setting up services does not actually connect your Pocket PC PDA and your computer. This is because the two devices do not actually need to connect until information is transferred, such as through synchronization.

Connecting your Pocket PC PDA

To connect your Pocket PC PDA and computer:

1. Check that Microsoft® ActiveSync® is running on your computer.
   To make sure Microsoft® ActiveSync® version 3.7 or higher is installed and running on your machine, see Troubleshooting on page 28 for suggestions of the actions you should take.

   After installing the Microsoft® ActiveSync® software you are asked to complete the Get Connected wizard. Click Cancel to close this wizard without completing it. Choosing a connection type is not important for the Bluetooth® connection of your Pocket PC PDA.

2. Check that your Pocket PC PDA is ready for Bluetooth® communication.
   To make your Pocket PC PDA visible to your Logitech wireless hub, put it in discoverable mode. Tap the Bluetooth® icon in the bottom right-hand corner of your Pocket PC PDA and tap Turn radio ON in the menu displayed.

   For more information refer to the user guide provided for your device.
3. **Start the Bluetooth Setup Wizard.**
The easiest way to do this is to press the **Connect** button on the front of your Logitech wireless hub. The first screen of the wizard is displayed:

![Bluetooth Setup Wizard](image)

You can also start the **Bluetooth Setup Wizard** by:

- Right-clicking the Bluetooth® icon, in the Windows® Taskbar and selecting **Add a Bluetooth Device** from the menu displayed.

- Selecting **Add a Bluetooth Device** from the **Bluetooth Tasks** panel in the **My Bluetooth Places** screen in your Windows® Explorer (available in Windows® XP only).
4. Search for devices. Click **Next >** to proceed. A wizard then searches for Bluetooth® devices within range, and displays those it finds:

The devices found are listed.

If a large number of devices are found, make a selection here to display just those you are interested in.

Click here to search again if your Pocket PC PDA is not found.

*Your Pocket PC PDA may not be found at the first time you carry out a search. Click **Search Again** to repeat the search.*
5. Select your PDA.
Highlight your Pocket PC PDA and click **Next >**. You have now discovered your Pocket PC PDA!

The next step is to pair it with your computer. This is done at the following dialog:

6. Pair your Pocket PC PDA and computer.
To do this enter a **PIN Code** of up to 16 digits and click **Initiate Pairing**.
(A **PIN Code** is also known as a Passkey.)

**Please note:**

- An explanation of the reasons why Bluetooth® devices need to be paired is provided in the *Using my Bluetooth devices with the Logitech wireless hub* guide.

- *If you want to, you can click **Skip Pairing** at this stage but doing so means you need to pair the two devices every time you want to transfer any data – synchronize, share pictures, and so on. See the section **Pairing your Pocket PC PDA on request**, page 24.*

On your Pocket PC PDA you are prompted to choose whether to accept the pairing request from your computer.
7. Complete the pairing. Tap on your Pocket PC PDA the PIN code you entered in your computer, and then tap the Accept button.

When your Pocket PC PDA and computer have been successfully paired, the Bluetooth Service Selection dialog is displayed:

Please note:

- **If the ActiveSync® service is not displayed in the Bluetooth Service Selection dialog, it means you have not installed the Microsoft® ActiveSync® software. Cancel the connection procedure and install Microsoft® ActiveSync® (version 3.7 or higher) before restarting the connection procedure.**

- **If you get an error message indicating that your Pocket PC PDA hasn’t paired, this may be for a variety of reasons: your Pocket PC PDA may not be in discoverable mode or it may be out of range. For suggestions about the actions you can take see Troubleshooting, page 28.**

The next step is to set up the services you want to use with your Pocket PC PDA by clicking the relevant check boxes and then specifying the appropriate options. For most services the default settings are fine, and you can choose to make the connection a secure one. ActiveSync®, OBEX File Transfer, and OBEX Object Push are the services that you need to set up (as described below).
8. Select the ActiveSync service. Do this by checking the ActiveSync box. The following dialog is shown:

To encrypt information you transfer, check this box.

Make a note of the COM Port used for the ActiveSync service.

To make sure that the connection between your Pocket PC PDA and computer is secure (the data is encrypted), check the Secure Connection box. Also, to enable quick synchronization at all times, check the Startup Automatically box.

The options you specify in the other tab depends on your requirements. For example, you can choose to be notified when another device connects to this service by a sound or a visual note on your computer screen.

💡 Make a note of the COM Port your Pocket PC PDA is using. This may be useful later if you experience problems synchronizing. You can check that Microsoft® ActiveSync® is using the same port. If you do experience difficulties when synchronizing refer to the section Troubleshooting, page 28, for more information.

When you have finished the changes, click OK. You return to the Bluetooth Service Selection dialog.
9. Select the OBEX File Transfer service. You do this by checking the **OBEX File Transfer** box. The following dialog is shown:

![Bluetooth Properties dialog]

To make sure that the connection between your Pocket PC PDA and computer is secure (the data is encrypted), check the **Secure Connection** box.

When you have finished the changes, click **OK**. You return to the **Bluetooth Service Selection** dialog.

10. Select the OBEX Object Push service. You do this by checking the **OBEX Object Push** box. The following dialog is shown:

![Bluetooth Properties dialog]

To encrypt information you transfer, check this box.

Specify settings in these fields to suit your requirements.
To make sure that the connection between your Pocket PC PDA and computer is secure (the data is encrypted), check the Secure Connection box. You can also select options in the other fields to suit your requirements – for example if you want to save the business cards you receive to Microsoft® Outlook® on your computer then select ‘Microsoft Outlook’ in the drop-down list for Received Business Cards.

When you have finished the changes, click OK. You return to the Bluetooth Service Selection dialog.

11. Click Finish to complete the connection procedure.
A device icon for the Pocket PC PDA is created in your Bluetooth® Neighborhood. To see the icon:

1. Double-click the Bluetooth® icon, , in the Windows® Taskbar. The Explore My Bluetooth Places window is displayed.

2. Select Entire Bluetooth Neighborhood if you are using Windows® 2000, or View devices in range if you are using Windows® XP. The following window is displayed:

![Image of Bluetooth Places window with Pocket PC PDA device icon]

Your Pocket PC PDA device icon. The red check mark shows it is paired.

At this stage it’s OK just to leave your Pocket PC PDA paired with your computer (not actually connected). When you synchronize data or transfer pictures, connection takes place automatically.

The device icon changes to show that your Pocket PC PDA is now paired (see the next section).
Checking whether your Pocket PC PDA is paired or connected

You can check whether your Pocket PC PDA is paired or connected by looking in My Bluetooth Places and locating the device icon for your Pocket PC PDA. The device icon shows whether it is paired and/or connected:

- Windows® 2000
- Windows® XP
- Windows® 2000
- Windows® XP
- Windows® 2000
- Windows® XP

Not paired or connected  Paired but not connected  Paired and connected

If you have followed the steps in the previous section but your Pocket PC PDA is still not paired, see Troubleshooting, page 28, for suggestions of the actions you should take.
Get organized - synchronize!

Having paired your Pocket PC PDA with your computer, you’re able to synchronize the information it contains and the information in various programs on your computer, for example Microsoft® Outlook®. (If you haven’t paired the device yet, see section Connecting your Pocket PC PDA, page 5.) This keeps both devices up-to-date without having to key in all the details twice.

Synchronizing - why, what, and when

Wondering what synchronizing is all about... why you may want to do it, what gets synchronized, and how often? Read on...

Why should I synchronize?

First of all, synchronizing is easy and can save you lots of time. And, thanks to your Logitech wireless hub, you can do it without wires and cables, so there’s no need to plug in your Pocket PC PDA to a port on your computer.

As part of the connection process, you install Microsoft® ActiveSync® (version 3.7 or higher) onto your computer. This co-ordinates the synchronization with your Pocket PC PDA. In just a few taps on your Pocket PC PDA and a few clicks on your computer you can synchronize all of the information on your Pocket PC PDA with your computer – without wires!

Once the information is on your computer you can export it to other files, such as spreadsheets, business cards, and so on, and can archive it.

And it may be more convenient for you to use the programs on your computer to enter information, for example your appointments in Microsoft® Outlook®. You can enter as much information as you want to, and then when convenient to you, synchronize your computer with your Pocket PC PDA to make sure that your Pocket PC PDA also has this information on it.
What information is synchronized?

The information that is synchronized depends on the programs you have on your computer, the programs you have installed on your Pocket PC PDA, and the settings you have chosen.

The standard settings in Microsoft® ActiveSync® include the synchronization of all of the following:

- Calendar
- Contacts
- Favorites
- Inbox
- Tasks

If you don’t want to synchronize all this information, just choose to ignore some of these categories. You can do so from Microsoft® ActiveSync®. See the section Checking the synchronization settings for your computer, page 21.

As well as all this information, if you have set up the OBEX Object Push service during pairing, you can synchronize business card information.

When do I synchronize?

The frequency you should synchronize depends on how often you change the details on your Pocket PC PDA or computer, and how important it is to you to have the two sets of details matching and up to date.

For example, you may want to keep your list of telephone numbers on your computer and on your Pocket PC PDA similar but not up-to-date at all times. Therefore, you would synchronize the details occasionally, for example only when you’ve added or changed some telephone numbers in one of the places.

Alternatively, you may choose to keep your date book appointments and to-do list on your office computer but also need them on your Pocket PC PDA when you are away from the office, for meetings, appointments, and so on. In this case, you may want to synchronize the information daily.

If you want to keep all the information on more than one computer (for example, one at home and one at work), you can easily do so. Simply synchronize your Pocket PC PDA with all of the computers you want to store the information on. And, you don’t have the hassle of carrying cables around with your Pocket PC PDA and plugging them in to each computer!
Setting up your Pocket PC PDA for synchronization

In order for your Pocket PC PDA to be able to synchronize with your computer, you have to set up your computer as an ActiveSync® partner on your Pocket PC PDA. To do so:

1. Display Device Information for your computer on your Pocket PC PDA. To do this, tap the Bluetooth® icon in the bottom right-hand corner of your Pocket PC PDA screen and then tap Bluetooth Manager. Next, tap the icon representing your computer. Device Information for your computer is displayed on screen.

2. Make sure that the synchronization settings are correct. To do this check the ActiveSync Partner box by tapping on it. Next, confirm that your computer is part of the All Devices group by tapping Show Device Groups.

If your computer is not part of the All Devices group tap on the box next to All Devices.

When you have finished tap OK. You return to the Device Information screen. Tap OK, again, in the top right-hand corner of the screen and then tap X in the same corner.
Synchronizing your Pocket PC PDA and your computer

The process of synchronizing your Pocket PC PDA and computer is initiated from your Pocket PC PDA. It uses the ActiveSync® service on your computer.

To synchronize:

1. Make sure that your Pocket PC PDA is paired to your computer. See the section Connecting your Pocket PC PDA, page 5.

2. Make sure that the Microsoft® ActiveSync® icon, , is in the Windows® Taskbar. **If it’s not, then start Microsoft® ActiveSync® by selecting Microsoft ActiveSync from the list of programs on the Windows® Start menu.**

3. Make sure you have set up your Pocket PC PDA for synchronization. See Setting up your Pocket PC PDA for synchronization, page 17, for more information.

4. On your Pocket PC PDA, tap the Bluetooth® icon in the bottom right-hand corner of your Pocket PC PDA then tap Start ActiveSync from the menu displayed.

On your computer the request for synchronization is received and the message is displayed next to the Bluetooth® icon, , in the Windows® Taskbar:

5. Click on the message. A second message is displayed:
6. Click OK.

Synchronization then starts, and the Microsoft® ActiveSync® icon in the Windows® Taskbar turns green. After a few seconds the Microsoft ActiveSync window is displayed:

![Microsoft ActiveSync window](image)

If this is not the first time you have synchronized your Pocket PC PDA and your computer, you have completed the synchronization procedure. When synchronization has finished the Status of each Information Type is updated to ‘Synchronized’.

However, if this is the first time you have synchronized your Pocket PC PDA and your computer, a New Partnership wizard is launched during the synchronization process. Follow the steps below to complete the wizard.

7. Select the Yes radio button to set up a partnership, and click Next >.

8. Select the Yes, I want to synchronize with only this computer radio button and click Next > again.

9. Place a check in the box against each type of information you want to synchronize between your Pocket PC PDA and computer.

Please note:

- Some options are selected by default. If you do not want to synchronize these information types uncheck the box against those that you don't want to synchronize.

- You can change the settings you apply to synchronization at any time. See the section Checking the synchronization settings for your computer, page 21, for more information about how to do this.
10. Click **Next >** once more then click **Finish** to complete the wizard.

When synchronization has finished the **Status** of each **Information Type** is updated to ‘Synchronized’.

*Please note:*

- **Don’t worry if synchronization takes longer than you expect, it may take several minutes.**

- **After synchronization has complete your Pocket PC PDA remains connected to your computer. To close this connection you must disconnect the devices. See the section [Disconnecting and unpairing your Pocket PC PDA](#), page 26, for more information.**

If you have problems synchronizing, see [Troubleshooting](#), page 28, for suggestions of the actions you should take.
Checking the synchronization settings for your computer

If you want to check and change the synchronization settings you have set up for your Pocket PC PDA, follow these steps:

1. Double-click the Microsoft® ActiveSync® icon,  in the Windows® Taskbar. The Microsoft ActiveSync window is displayed.

2. Select Options from the Tools drop-down menu. The Options dialog is displayed:

   ![Options dialog](image)

   Check the box against each information type you want to synchronize.

3. Check the box against each type of information you want to synchronize between your Pocket PC PDA and computer.

4. Click OK.
Share your pictures and files

Once you have paired and connected your Pocket PC PDA you can transfer your favorite pictures, photographs and other documents and files between your computer and your Pocket PC PDA.

How do you transfer pictures and files between your computer and your Pocket PC PDA? Well, it's easy with your Logitech wireless hub. For details, see the sections:

- **Transfer pictures and files from your computer to your Pocket PC PDA**, page 22, for information about how to transfer pictures and files to your Pocket PC PDA.
- **Transfer pictures and files from your Pocket PC PDA to your computer**, page 23, for information about how to transfer pictures and files to your computer.

Transfer pictures and files from your computer to your Pocket PC PDA

To copy pictures and files from your computer to your Pocket PC PDA:

1. Connect your PDA.
   Make sure that your Pocket PC PDA is paired to your computer. See the section **Connecting your Pocket PC PDA**, page 5.

2. Synchronize your computer and Pocket PC PDA.
   See the sections **Setting up your Pocket PC PDA for synchronization** and **Synchronizing your Pocket PC PDA and your computer**, on pages 17 and 18.

3. Locate the picture or file.
   In Windows® Explorer browse to find the picture or file on your computer you want to transfer to your Pocket PC PDA.

4. Choose the destination folder.
   At the Microsoft ActiveSync window on your computer click **Explore**. A second Windows® Explorer window is displayed showing the content of your Pocket PC PDA. Browse to find the folder that you want to transfer the file or picture to.

   If the Microsoft ActiveSync window is not open, then double-click the Microsoft® ActiveSync® icon, 📁, in the Windows® Taskbar, to open it.

5. Send the picture.
   Click on the picture or file you want to transfer in the first Windows® Explorer window and drag it into the folder in which you want to keep it on your Pocket PC PDA in the second Windows® Explorer window.

   A dialog is shown on your computer showing the progress of the transfer. When the transfer is complete the dialog closes.
Transfer pictures and files from your Pocket PC PDA to your computer

To copy pictures and files from your Pocket PC PDA to your computer:

1. Connect your PDA.
   Make sure that your Pocket PC PDA is paired to your computer. See the section Connecting your Pocket PC PDA, page 5.

2. Synchronize your computer and Pocket PC PDA.
   See the sections Setting up your Pocket PC PDA for synchronization and Synchronizing your Pocket PC PDA and your computer, on pages 17 and 18.

3. Locate the picture you want to transfer.
   From the Microsoft ActiveSync window on your computer click Explore. A Windows® Explorer window is displayed showing the content of your Pocket PC PDA. Browse to find the picture or file on your Pocket PC PDA you want to transfer to your computer.

   *If the Microsoft ActiveSync window is not open you can open it by double-clicking the Microsoft® ActiveSync® icon, in the Windows® Taskbar.*

4. Locate the folder on your computer you want to transfer the picture to.
   Open a second Windows® Explorer window on your computer and browse to find the folder to which you want to transfer the file or picture.

5. Send the picture.
   Click on the picture or file you want to transfer in the first Windows® Explorer window and drag it into the folder in which you want to keep it on your computer in the second Windows® Explorer window.

   The transfer then starts. A dialog is shown on your computer showing the progress of the transfer. When the transfer is complete the dialog closes.
Using your Pocket PC PDA with the Logitech wireless hub

Learn more about connecting

This section contains additional information that may be useful to you when pairing, disconnecting and unpairing your Pocket PC PDA.

Pairing your Pocket PC PDA on request

If you skip the pairing process during the initial connection procedure, then when you try to later synchronize your Pocket PC PDA with your computer, you are requested by Bluetooth® to pair the two devices. You must do this before you can synchronize.

To pair the Pocket PC PDA and your computer on request:

1. Make your Pocket PC PDA discoverable.
   To do this tap the Bluetooth® icon in the bottom right-hand corner of your Pocket PC PDA screen and tap Turn radio ON.

2. Choose your computer, on your Pocket PC PDA.
   Tap the Bluetooth® icon on your Pocket PC PDA and tap Bluetooth Manager. Next, tap the icon representing the computer with which you want to pair your Pocket PC PDA. Device Information for the computer is displayed. Tap Actions, and tap Create bond with this device from the menu displayed. The PINCODE REQUESTED screen is displayed.

3. Pair your PDA and computer.
   Enter a PIN code on your Pocket PC PDA of up to 16 digits and tap OK.

A message is displayed next to the Bluetooth® icon, , in the Windows® Taskbar on your computer:
4. Click the message.
The **Bluetooth PIN Code Request** dialog is displayed:

![Bluetooth PIN Code Request Dialog](image)

5. Complete the pairing.
Type a **Bluetooth PIN Code** to match the **PIN code** you entered on your Pocket PC PDA and click **OK**. (A **PIN Code** is also known as a Passkey.)

The message 'Bond successfully created' is displayed on your Pocket PC PDA, and the device icon for the Pocket PC PDA followed by 'Computer Added to paired devices'.
Disconnecting and unpairing your Pocket PC PDA

When you no longer need to have your Pocket PC PDA connected to your computer, you should disconnect and unpair it.

**Disconnecting…**

After synchronizing your Pocket PC PDA with your computer it remains connected unless you choose to disconnect it. This gives you the advantage that every time you change an address entry, for example, on either your computer or Pocket PC PDA, it is automatically updated on the other device without you having to start the synchronization process. However, if you don’t want to keep the two devices connected, or if you want to take your Pocket PC PDA home to connect to your computer at home you must disconnect it.

To disconnect your Pocket PC PDA from your computer:

1. Tap the computer icon next to the Bluetooth® icon in the bottom right-hand corner of your Pocket PC PDA screen.
2. Tap Disconnect.

On doing so the device icon in My Bluetooth Places on your computer changes to show that the Pocket PC PDA is paired but no longer connected.

**Unpairing…**

There are various reasons why you may want to unpair your Pocket PC PDA, for instance:

- To reduce the list of services or devices in My Bluetooth Places in order to focus on the devices being used.
- If you have connected to a co-worker’s computer but no longer want to permit further information transfer between your Pocket PC PDA and that computer.
- To avoid accidentally connecting the computer with the Pocket PC PDA as this can break the connection to another computer.

*If you will be using your Pocket PC PDA with your computer again soon, it will save time if you leave it paired.*
To unpair your Pocket PC PDA from your computer:

1. Go to My Bluetooth Places and view the devices. The easiest way to do this is by double-clicking the Bluetooth® icon, Bluetooth®, in the Windows® Taskbar, and then either selecting Entire Bluetooth Neighborhood (Windows® 2000) or View devices in range (Windows® XP).

2. Right-click the device icon for the Pocket PC PDA and select Unpair device.

The device icon changes to show that the Pocket PC PDA is no longer paired or connected.

If you have disconnected and unpaired your Pocket PC PDA from your computer then you need to start the connection process again, described from the start of section Connecting your Pocket PC PDA, page 5.
Troubleshooting

If you are experiencing difficulties connecting or using your Pocket PC PDA, check whether your problem is listed below. If it is, try the suggestions made to resolve the problem.

I can’t pair my Pocket PC PDA with my computer

There are various reasons why your Pocket PC PDA and computer may not pair:

- Your Pocket PC PDA may not be set up for Bluetooth® connection.
- Your Pocket PC PDA may be out of range.

Try the following to resolve the problem:

- Check that your Pocket PC PDA is within 30 feet or 10 meters of your computer and that it is set up for Bluetooth® connection. (Refer to the user guide for your Pocket PC PDA for more information.)
- Repeat the discovering and pairing procedure as described in the section Connecting your Pocket PC PDA, page 5. Make sure you do not select the HotSync® service when selecting the services you want to use.

If none of the above work you may want to try re-setting your Pocket PC PDA. Refer to the user guide for your device for details about how to do this.

I’m not sure whether the ActiveSync service is set up

Try the following:

- Check that Microsoft® ActiveSync® is installed on your computer.
- Check that Microsoft® ActiveSync® is running on your computer. A Microsoft® ActiveSync® icon, ☰, is displayed in the Windows® Taskbar if it is running.
- Check that your computer is set up as an ActiveSync® partner on your Pocket PC PDA. To do this:
  1. Tap the Bluetooth® icon in the bottom right-hand corner of your Pocket PC PDA screen and tap Bluetooth Manager.
  2. Tap the icon representing the computer with which you want to pair your Pocket PC PDA. Device Information for the computer is displayed.
  3. Make sure that a check mark is shown in the ActiveSync Partner box. If not tap it once to check it.
How do I check the COM port my ActiveSync service is using?

From the My Bluetooth Places window do the following:

1. Click View My Bluetooth Services.

2. Right-click My Bluetooth Serial Port if you are using Windows® 2000 or My ActiveSync if you are using Windows® XP, and select Properties.

   The General tab of the Bluetooth Properties dialog shows the COM Port the ActiveSync® service is using.

I’m having problems synchronizing

If you are getting errors when synchronizing, try the following:

- Check that your Pocket PC PDA is paired to your computer. The (Windows® 2000) or (Windows® XP) device icon is displayed if it is.

- Press the Connect button on the front of your Logitech wireless hub, and follow the instructions.

- Check that Microsoft® ActiveSync® is installed on your computer and that the program is running. A Microsoft® ActiveSync® icon, , is displayed in the Windows® Taskbar if it is running. (If it is not, start it by selecting from the list of programs on the Windows® Start menu Microsoft ActiveSync.)

   Please note:

   - You must have Microsoft® ActiveSync® version 3.7 or later installed on your computer.

   - You can, if you want to, install the latest version of Microsoft® ActiveSync® from the Microsoft® website, at www.microsoft.com.

- Check that the synchronization settings for Microsoft® ActiveSync® are as you want them to be. See the section Checking the synchronization settings for your computer, page 21, for more information.
Using your Pocket PC PDA with the Logitech wireless hub

- Check that Microsoft® ActiveSync® and the ActiveSync® service are set up to use the same COM ports. To check Microsoft® ActiveSync®, right-click the Microsoft® ActiveSync® icon, in the Windows® Taskbar and select Connection Settings. Check that the same COM port is displayed in the Allow serial cable or infrared connection to this COM port drop-down list as in the Bluetooth Properties dialog for the ActiveSync® service. (See the troubleshooting tip How do I check the COM port my ActiveSync service is using? for details of how to check the Bluetooth Properties dialog.)

- Check that you have not activated the HotSync® service along with the ActiveSync®, OBEX File Transfer and OBEX Object Push services when following the discovering and pairing wizard. Repeat the discovering and pairing procedure as described in the section Connecting your Pocket PC PDA, page 5. Make sure you do not select the HotSync® service when selecting the services you want to use.

If none of the above work you may want to try re-setting your Pocket PC PDA. Refer to the user guide for your device for details about how to do this.

A Bluetooth error is displayed on my Pocket PC PDA, what should I do?

If an error message relating to Bluetooth® is displayed on the screen of your Pocket PC PDA try the following actions:

- Check that no more than one device is set up as an ActiveSync Partner on your Pocket PC PDA. To do this:

  1. Tap the Bluetooth® icon in the bottom right-hand corner of your Pocket PC PDA screen and tap Bluetooth Manager.

  2. For each device displayed, tap the icon representing them and in the Device Information screen check whether they are set up as an ActiveSync Partner.

    Make sure that only the device with which you are trying to pair and connect is set up as an ActiveSync Partner.

- Turn Bluetooth® off and then back on again on your Pocket PC PDA.

If none of the above resolves your problem you may want to try resetting your Pocket PC PDA. Refer to the user guide for your Pocket PC PDA for more information.
A Microsoft ActiveSync error is displayed, what should I do?

If an error message is displayed on your computer screen which says that ‘The selected port is not available and that Microsoft® ActiveSync® will open it when it becomes available’ check that none of the following programs are running on your computer:

- Phone Link Manager
- HotSync®

If they are running close them before trying to synchronize your Pocket PC PDA and computer again.