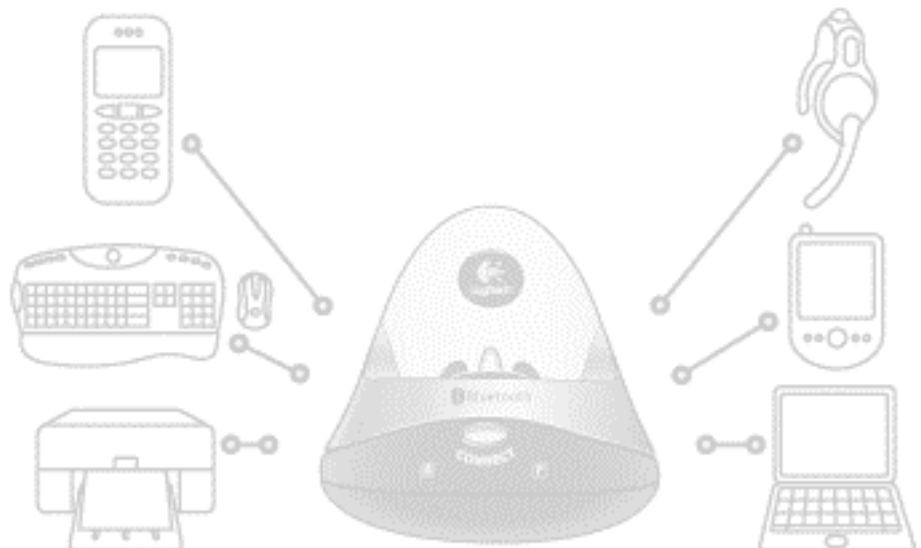


Using your **Nokia**
3650/6600 with the
Logitech wireless hub



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Introduction

If you have a Nokia® 3650/6600 mobile phone you can connect it to your computer through the Bluetooth® wireless hub provided with your Logitech® product. Do so and discover what cordless freedom offers: communicate efficiently, share information without wires, save time.

With your Logitech wireless hub it's easy to get organized fast...

- Quick and easy synchronization lets you share a single address book, calendar, and tasks between your computer and Nokia® 3650/6600.
- Forget the frustration of entering names and numbers into both your phone and computer – just enter them once and transfer them!
- Even losing your mobile phone doesn't mean losing your phone book, because you've got the details on your computer ready to quickly upload to your next mobile phone.

Sharing pictures has never been easier. You can transfer pictures between your computer and mobile phone, perhaps to personalize your phone with your favorite photograph or share photographs with your friends. Just a few clicks is all it takes.

And remember, no wires or cables. You can do all of this while moving around, even with your phone in your pocket, as long as you stay in range – typically up to 30 feet or 10 meters depending on your surroundings. What's more, solid objects won't cause a problem because there does not need to be a line-of-sight connection between your Nokia® 3650/6600 and Logitech wireless hub.

In short, connecting a Nokia® 3650/6600 to your Logitech wireless hub means you can work and communicate more effectively.

Welcome to the expanding world of cordless freedom offered through your Logitech wireless hub.

Product compatibility

The following products are covered in this guide:

- Nokia® 3650.
- Nokia® 6600.



About this guide

This guide gets you started using your Nokia® 3650/6600 mobile phone with your computer. It explains how to connect the two devices, and then how to get organized and communicate.

Prerequisites

This guide assumes that:

- You have installed your Logitech product and the SetPoint™ software.
- You are using the Bluetooth® wireless hub supplied with your Logitech product.
- You have a working Nokia® 3650/6600 mobile phone.
- You have installed the PC Suite software for your Nokia® 3650/6600. (Refer to the CD that came with your Nokia® 3650/6600 for more information about installing PC Suite.)
- You are familiar with basic Bluetooth® technology. If not, please read the section below.

Further information

This guide contains all the information you need to connect and start using your Nokia® 3650/6600. If you need further information, additional sources are available:

- www.logitech.com/bluetooth provides general information about the Bluetooth® technology.
- www.logitech.com/bluetooth/howto provides a *Using my Bluetooth devices with the Logitech wireless hub* guide which introduces the Bluetooth® concepts you need to be familiar with, and 'how to' guides such as this for each supported device. There is also a product compatibility matrix which lists the products that have been tested and approved for use with the Logitech wireless hub. You can also find out what you can do with each device.



How to use this guide

The following symbols are used in this guide:

Symbol	Explanation
---------------	--------------------



Tip - a handy hint that may provide a useful alternative or save time.



Note - helpful information that requires your attention.

Get connected

Connecting your Nokia® 3650/6600 mobile phone to your computer is easy. A wizard guides you through the steps involved, including discovering your device and pairing it with your computer.



The procedure described below for discovering, pairing and setting up services does not actually connect your Nokia® 3650/6600 and your computer. This is because the two devices do not actually need to connect until information is transferred, whether through synchronizing or transferring pictures.

Connecting your Nokia 3650/6600

To connect your Nokia® 3650/6600 mobile phone and computer:

1. Make your Nokia® 3650/6600 discoverable.
To make your phone visible to your Logitech wireless hub, put it in discoverable mode. On your phone, from the main menu select **Connectivity** and then **Bluetooth** from the options displayed. Next, check that **Bluetooth** is set to 'On' and that **My phone's visibility** is set to 'Shown to all'.
2. Start the **Bluetooth Setup Wizard**.
The easiest way to do this is to press the **Connect** button on the front of your Bluetooth® wireless hub. The first screen of the wizard is displayed:



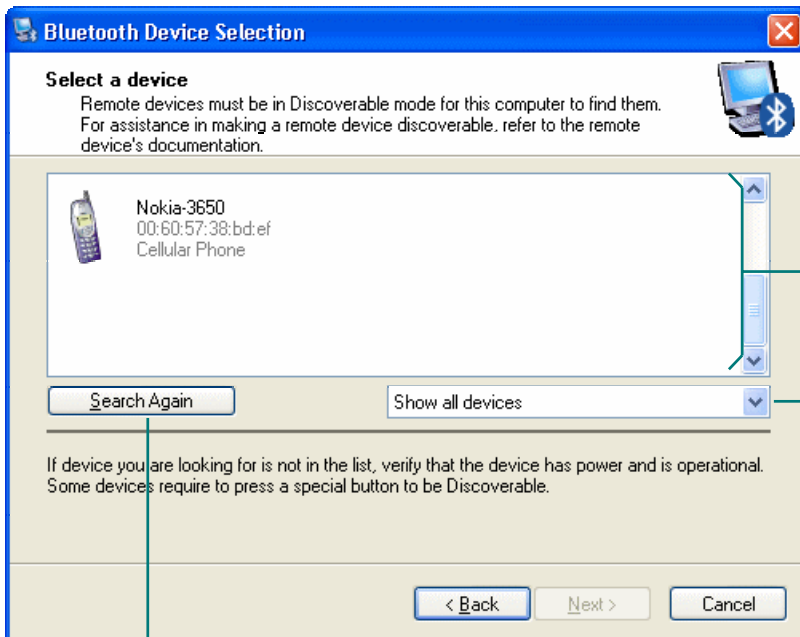


You can also start the **Bluetooth Setup Wizard** by:

- Right-clicking the Bluetooth[®] icon, , in the Windows[®] Taskbar and selecting **Add a Bluetooth Device** from the menu displayed.
- Selecting **Add a Bluetooth Device** from the **Bluetooth Tasks** panel in the **My Bluetooth Places** screen in your Windows[®] Explorer (available in Windows[®] XP only).

3. Search for devices.

Click **Next >** to proceed. A wizard then searches for Bluetooth[®] devices within range, and displays those it finds:



The devices found are listed.

If a large number of devices are found, make a selection here to display just those you are interested in.

Click here to search again if your mobile phone is not found.



Your Nokia[®] 3650/6600 may not be found at the first time you carry out a search. Click **Search Again** to repeat the search.

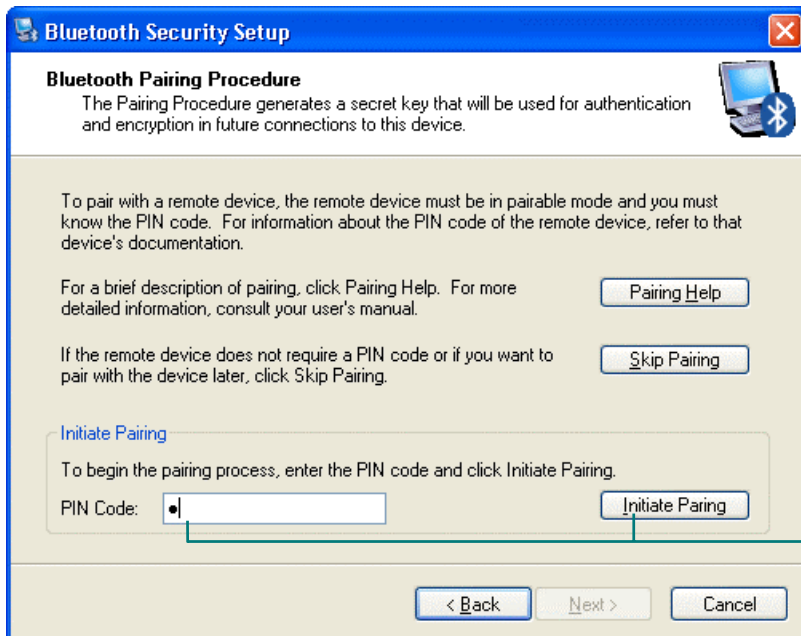


4. Select your Nokia® 3650/6600.
Highlight your Nokia® 3650/6600 and click **Next >**.



*You can, if you want to, give your Nokia® 3650/6600 a name that is personal to you. To do this, select **Connectivity** from the main menu on your mobile phone, then select **Bluetooth**. In the screen displayed select **My Bluetooth name** and enter the name you want to give to your Nokia® 3650/6600.*

You have now discovered your Nokia® 3650/6600 mobile phone! The following dialog is displayed:



1. Enter a number in **Pin Code**.

2. Click the **Initiate Pairing** button.

5. Pair your Nokia® 3650/6600 and computer.
To pair your Nokia® 3650/6600 and computer, enter a **PIN Code** of up to 16 digits and click **Initiate Pairing**. (A **PIN Code** is also known as a Passkey.)



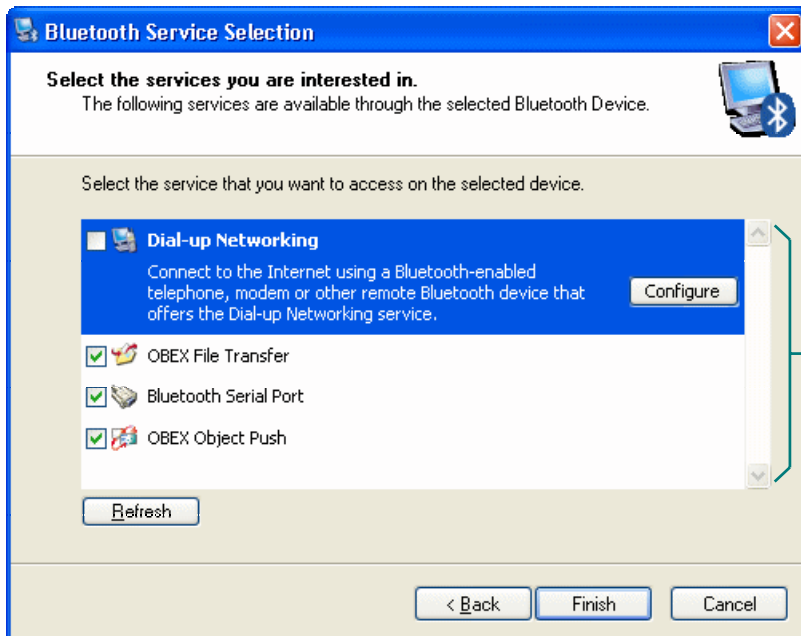
Please note:

- *An explanation of the reasons why Bluetooth® devices need to be paired is provided in the guide **Using my Bluetooth devices with the Logitech wireless hub**.*
- *If you want to, you can click **Skip Pairing** at this stage but doing so means you need to pair the two devices every time you want to transfer any data - synchronize, transfer pictures, and so on.*

On your Nokia® 3650/6600 mobile phone you are prompted to choose whether to accept the pairing request from your computer.

6. Complete the pairing.
On your phone, type a **Passcode** to match the **PIN Code** you entered on your computer, and select **OK**.

When your Nokia® 3650/6600 and computer are successfully paired, the **Bluetooth Service Selection** dialog is displayed:

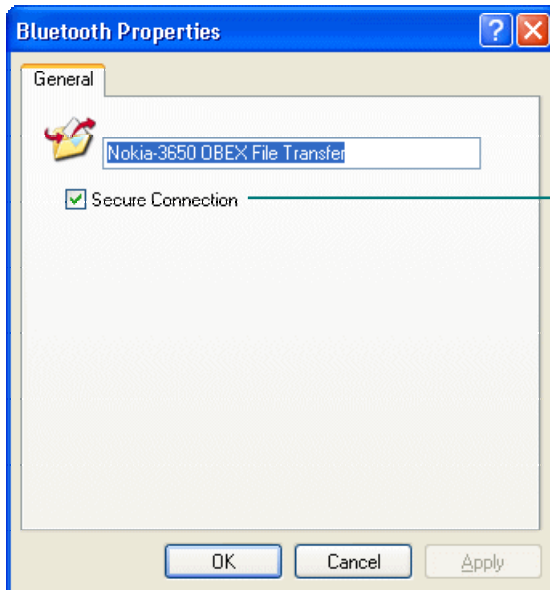


Set up OBEX File Transfer, Bluetooth Serial Port and OBEX Object Push to synchronize contact details and transfer pictures between your mobile phone and computer.

 *If you get an error message indicating that your Nokia® 3650/6600 hasn't paired, this may be for a variety of reasons: your Nokia® 3650/6600 may have come out of discoverable mode or may be out of range. For suggestions about the actions you can take see [Troubleshooting](#), page [26](#).*

The next step is to set up the services you want to use with your Nokia® 3650/6600 by clicking the relevant check box and then specifying the options appropriate to you. For most services the default settings are fine, and you can choose to make the connection secure.

7. Select the OBEX File Transfer service.
Do so by checking the **OBEX File Transfer** box. The following dialog is shown:

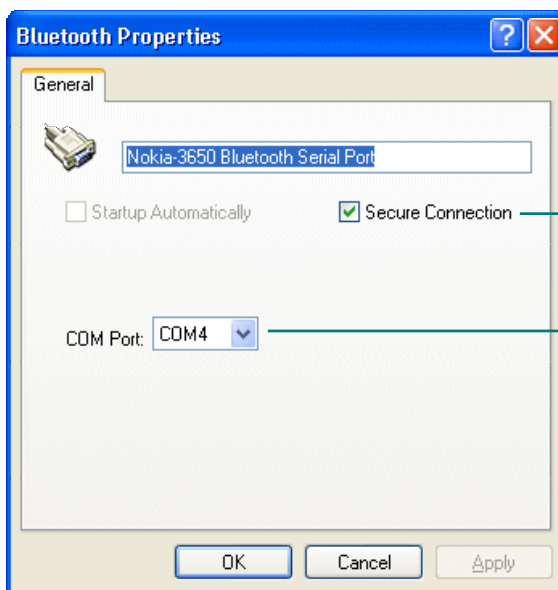


To encrypt information you transfer, check this box.

To make sure that the connection between your Nokia® 3650/6600 and computer is secure (the data is encrypted), check the **Secure Connection** box.

When you have finished the changes, click **OK**. You return to the **Bluetooth Service Selection** dialog.

8. Select the Bluetooth Serial Port service.
Do so by checking the **Bluetooth Serial Port** box. The following dialog is shown:



To encrypt information you transfer, check this box.

Make a note of the COM Port used for the Serial Port service.



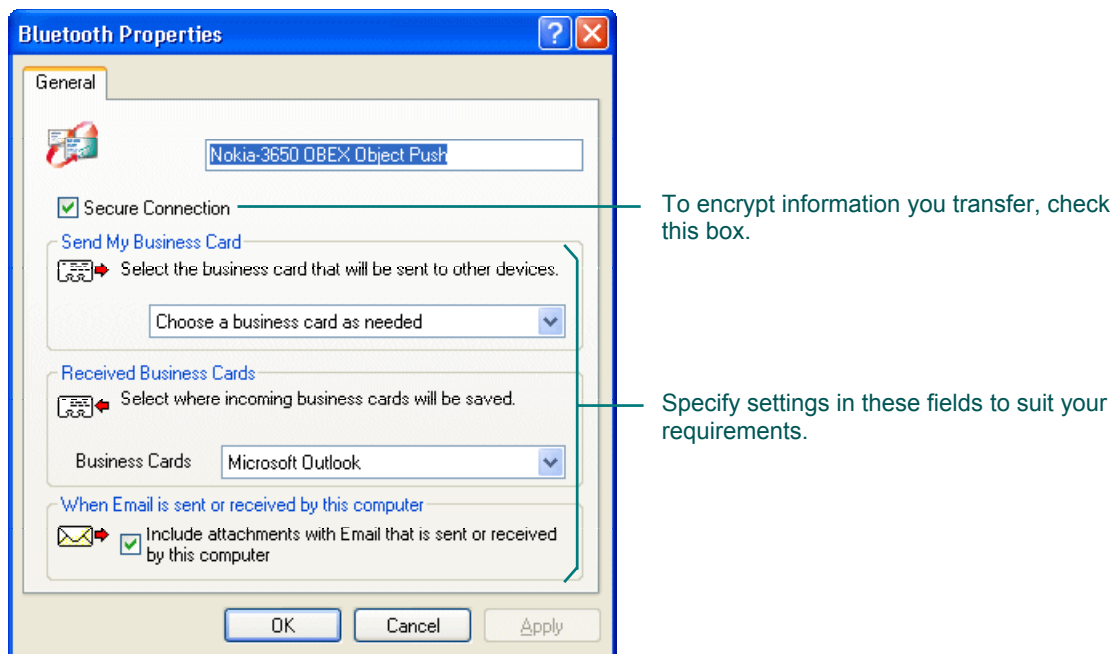
To make sure that the connection between your Nokia® 3650/6600 and computer is secure (the data is encrypted), check the **Secure Connection** box.



Make a note of the COM Port used by the Serial Port service for your Nokia® 3650/6600. This may be useful if you experience problems when connecting via this service.

When you've finished the changes, click **OK**. You return to the **Bluetooth Service Selection** dialog.

9. Select the OBEX Object Push service.
Do so by checking the **OBEX Object Push** box. The following dialog is displayed:



To make sure that the connection between your Nokia® 3650/6600 and computer is secure (the data is encrypted), check the **Secure Connection** box.

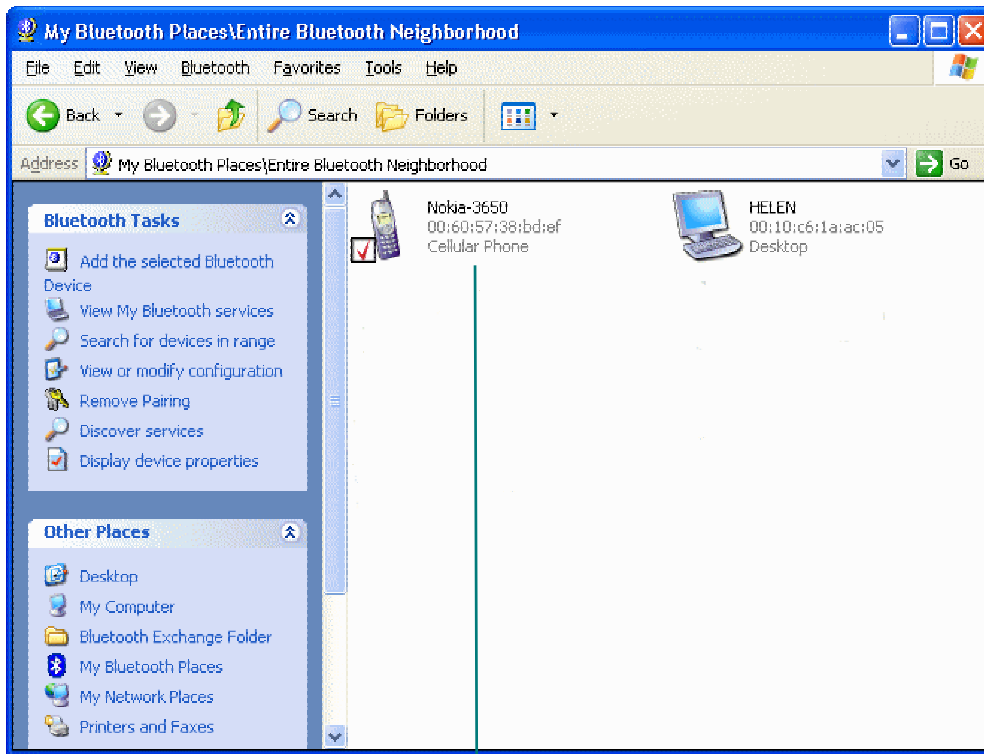
Select options in the other fields to suit your requirements – for example if you want to save the business cards you receive to Microsoft® Outlook® on your computer select 'Microsoft Outlook' in the drop-down list for **Received Business Cards**.

When you've finished the changes, click **OK**. You return to the **Bluetooth Service Selection** dialog.

10. Click **Finish** to complete the connection procedure.

A device icon for the Nokia® 3650/6600 is created in your Bluetooth® Neighborhood. To see the device icon:

1. Display the **Explore My Bluetooth Places** window.
To do this, double-click the Bluetooth® icon, , in the Windows® Taskbar.
2. Select **Entire Bluetooth Neighborhood** if you are using Windows® 2000, or **View devices in range** if you are using Windows® XP.
The following window is displayed:



Your Nokia 3650 mobile phone device icon. The check mark shows it is paired.

At this stage it's OK just to leave your Nokia® 3650/6600 paired with your computer (not actually connected). When you synchronize data or transfer pictures between your mobile phone and computer, connection takes place automatically.

The device icon changes to show that your Nokia® 3650/6600 is now paired (see the next section).



Checking whether your Nokia 3650/6600 is paired or connected

If you want to find out whether your Nokia® 3650/6600 mobile phone is paired or connected, you can do so by looking in **My Bluetooth Places** and locating the device icon for your Nokia® 3650/6600. The device icon shows whether it is paired and/or connected:



Windows®
2000

**Not paired or
connected**



Windows®
XP



Windows®
2000

**Paired but not
connected**



Windows®
XP



Windows®
2000

**Paired and
connected**



Windows®
XP

If you have followed the steps in the previous section but your Nokia® 3650/6600 is still not paired, see [Troubleshooting](#), page [26](#) for suggestions of the actions you should take.



Get organized - synchronize!

Having paired your Nokia® 3650/6600 mobile phone with your computer, you're able to synchronize the contact information it contains and the contact information on your computer. (If you haven't paired the device yet, see [Connecting your Nokia 3650/6600](#), page 6.) This keeps both devices up-to-date without having to key in all the details twice.

Synchronizing - why, what, and when

Wondering what synchronizing is all about... why you may want to do it, what gets synchronized, and how often? Read on...

Why should I synchronize?

First of all, synchronizing is easy and can save you lots of time. And, thanks to your Logitech wireless hub, it can be done quickly and simply without wires or cables, so there's no need to plug your Nokia® 3650/6600 into your computer.

The information you can synchronize is held in Personal Information Manager (PIM) databases, such as the address book in Microsoft® Outlook® and your phone book in your mobile phone, and therefore this is sometimes referred to as PIM Synchronization.

An example of time-saving synchronization is if you have all your contacts stored on your computer and have recently bought a Nokia® 3650/6600. Without plugging in cables you can get all the telephone numbers, email addresses, and calendar appointments onto your Nokia® 3650/6600.

On the other hand, you may have your Nokia® 3650/6600 phone book full of information that you want to put into a program (such as Outlook®). Again, without cables, you can transfer all the details.

What information is synchronized?

The information that is synchronized depends on the programs you have on your computer, the method you use to synchronize, and the settings you have chosen...

Your Nokia® 3650/6600's phone book details are always synchronized. For each contact this can include their name, their home, work and mobile telephone numbers, and their email address.

As well as your Nokia® 3650/6600's phone book, more information may be synchronized, as determined by the options you select the first time you synchronize, such as:

- Calendar Items
- Tasks



During the synchronization process, if an item is on your computer but not on your Nokia® 3650/6600 (or the other way round), then it is created on your Nokia® 3650/6600 (or computer) during synchronization. What's more, if an item has been updated on either device it is automatically updated on the other device.

It's totally up to you how much data you choose to synchronize.

When do I synchronize?

The frequency you should synchronize depends on how often you change the details on your Nokia® 3650/6600 or computer, and how important it is to you to have the two sets of details matching and up to date.

For example, you may want to keep your list of telephone numbers on your computer and on your Nokia® 3650/6600 similar but not necessarily identical all the time. In this case, you would synchronize the details occasionally, for example when you've added or changed a few telephone numbers in one of the places.

Alternatively, you may choose to keep your calendar appointments on your office computer but also need them on your Nokia® 3650/6600 when you are away from the office, for meetings, appointments, and so on. In this case, you may want to synchronize the information daily.

If you want to keep all the information on more than one computer (for example, one at home and one at work), you can easily do so. Simply, synchronize your Nokia® 3650/6600 with all of the computers you want to store the information on. And, you can do it without the hassle of carrying cables around with your Nokia® 3650/6600 and plugging them in to each computer!



The first time you synchronize, it can take typically between ten and fifteen minutes. Subsequent synchronizations are much quicker.

Synchronizing your Nokia 3650/6600 and your computer

To synchronize the contact details on your Nokia® 3650/6600 and your computer:

1. Install PC Suite.
Make sure you have installed PC Suite for your Nokia® 3650/6600 mobile phone. Refer to the CD provided with your Nokia® 3650/6600 for more information.
2. Connect your Nokia® 3650/6600.
Make sure that your Nokia® 3650/6600 is paired to your computer. See the section [Connecting your Nokia 3650/6600](#), page [6](#).
3. Select the Bluetooth COM Port.
To select the COM Port used by your Nokia® 3650/6600 do the following:
 1. Double-click the Bluetooth® icon, , in the Windows® Taskbar and select **My Device** if you are using Windows® 2000, or **View My Bluetooth services** if you are using Windows® XP.
 2. Right-click **My Bluetooth Serial Port** and select **Properties**.
 *if you are using Windows® XP, and have installed Microsoft® ActiveSync®, **My ActiveSync** is displayed in **My Device** instead of **My Bluetooth Serial Port**.*
 3. Make a note of the **COM Port** used by the service, and click **OK** to close the **Bluetooth Properties** dialog.
 4. Right-click the **mRouter** icon, , in the Windows® Taskbar and select **Properties**.
 5. Check the **COM Port** box used by your device is the same as that used by the service.
 *If you can't select the COM Port the service is using this may be due to another service or program using the same port, for example Microsoft® ActiveSync® or HotSync®. In this case you should stop the service that's using the same COM Port. See the troubleshooting tip I'm having problems synchronizing in the section [Troubleshooting](#), page [26](#), for more information.*
 6. Click **Close**.



4. Display the device icon for your Nokia® 3650/6600.
You do this by double-clicking the Bluetooth® icon, , in the Windows® Taskbar and selecting **Entire Bluetooth Neighborhood** if you are using Windows® 2000, or **View devices in range** if you are using Windows®.
5. Start the Bluetooth Serial Port service.
To do this right-click the device icon for your Nokia® 3650/6600 and select **Connect Bluetooth Serial Port**.
6. Confirm the connection request.
To do this:

1. Select **Yes** on your mobile phone. A message is displayed on your computer screen confirming the configuration of the Bluetooth Serial Port.
2. Click **OK**. A second message is displayed indicating that the Serial Port connection has failed.



Do not worry about this failure message. It is part of the standard procedure for synchronizing your Nokia® 3650/6600 and your computer.

3. Click **OK** to close the message. A third message is displayed on your computer screen indicating that the Nokia® 3650/6600 is trying to initiate the connection between your computer and mobile phone.
4. Click anywhere in the **Bluetooth Authorization Requested** message. A fourth message is displayed indicating that a connection is being established between your Nokia® 3650/6600 and your computer.
5. Click **OK**.

The **mRouter** icon, , in the Windows® Taskbar changes to , indicating that a connection is established between your computer and Nokia® 3650/6600.

7. Start **PC Suite for Nokia 3650**.
Double-click the **PC Suite for Nokia 3650** icon on your computer's desktop. **PC Suite for Nokia 3650** is launched.

If this is not the first time you have synchronized your Nokia® 3650/6600 and computer go to step 10. If, however, this is the first time you are synchronizing your mobile phone and computer continue this procedure from the next step.



8. Give your mobile phone a name.
Enter a name you want to use to identify your Nokia® 3650/6600 in **Welcome to PC Suite for Nokia 3650/6600**, and click **OK**.
9. Configure the settings for **PC Suite for Nokia 3650/6600**.
The first time you launch **PC Suite for Nokia 3650/6600** you can set up and configure the tasks you want to carry out with the program. To do this:
 1. Check the tasks you want to carry out using **PC Suite for Nokia 3650/6600**, in the **Create Tasks** dialog, and click **OK**. This includes the type of information you want to synchronize between your Nokia® 3650/6600 and computer.
 2. If you have selected to synchronize the calendar details in your mobile phone and computer, select the calendar program you use on your computer, from the list displayed in the **Select PC scheduler** dialog, and click **OK**.

A summary of the settings for your calendar program are displayed. Click **OK** if you do not want to change these settings, or click **Change** to amend them.
 3. If you have selected to synchronize the contact details in your mobile phone and computer, select the contacts program you use on your computer, from the list displayed in the **Select PC contacts application** dialog, and click **OK**.

A summary of the settings for your contacts program are displayed. Click **OK** if you do not want to change these settings, or click **Change** to amend them.

Refer to the online help for **PC Suite for Nokia 3650/6600** for more information.

10. Start the synchronization process.
To do this click **Synchronise** from the left-hand panel of **PC Suite for Nokia 3650/6600** and then click **Sync Now**.

The synchronization starts. A progress dialog is displayed for each type of synchronization you have selected to carry out.



The first time you synchronize, it may take about ten to fifteen minutes - subsequent synchronizations are much quicker.

When each synchronization is complete, a confirmation message dialog is displayed asking if you would like to view a log of the synchronization process. Click **Yes** to view the log or click **No** to close the message dialog without viewing the log details.



If you have problems synchronizing, see [Troubleshooting](#), page [26](#) for suggestions of the actions you should take.

Checking the synchronization settings

Once you have synchronized the two devices, you can check the synchronization settings at any point, if you want to. To check and change the synchronization settings, follow the steps below:

1. Start **PC Suite for Nokia 3650/6600**.
Double-click the **PC Suite for Nokia 3650/6600** icon on your computer's desktop. **PC Suite for Nokia 3650/6600** is launched.
2. Display the synchronization settings.
Select **Configure Tasks** from the **Synchronise** drop-down menu. The **Configure Tasks** dialog is displayed.
3. Make appropriate changes.
If you want to change any settings, do so and then click **OK**.

Refer to the online help for **PC Suite for Nokia 3650/6600** for more information.



Share your pictures

Once you have paired and connected your Nokia® 3650/6600, why not personalize it with your favorite photograph or transfer photographs you have taken with your Nokia® 3650/6600 to share with your friends.

How do you do this? ... By transferring pictures between your computer and your Nokia® 3650/6600. This is easy with your Logitech wireless hub.

For details, see the sections:

- [Transfer pictures from your computer to your Nokia 3650/6600](#), page [21](#), for information about how to transfer pictures to your Nokia® 3650/6600.
- [Transfer pictures from your Nokia 3650/6600 to your computer](#), page [22](#), for information about how to transfer pictures to your computer.



Please note:

- *Refer to the user guide for your Nokia® 3650/6600 for information about how to take a photograph with your mobile phone.*
- *You can only transfer .jpeg, .bmp, .gif, .tiff, .wmf, .wbmp, .png and .ota files from your computer to your Nokia® 3650/6600.*



Transfer pictures from your computer to your Nokia 3650/6600

To copy pictures from your computer to your Nokia® 3650/6600 mobile phone:

1. Connect your Nokia® 3650/6600.
Make sure that your Nokia® 3650/6600 is paired to your computer. See the section [Connecting your Nokia 3650/6600](#), page [6](#).
2. Locate the picture.
In Windows® Explorer browse to find the picture you want to transfer to your mobile phone.
3. Send the picture.
Right-click the picture and select **Send to → Bluetooth → Phone name**.



Please note:

- *If the name of your phone is not shown in the list, click **Other**. A **Select Device** dialog is displayed from which you can select your Nokia® 3650/6600.*
- *Alternatively, you can use drag and drop. In Windows® Explorer locate the file you want to transfer and the **My Bluetooth Places → Entire Bluetooth Neighborhood → Phone name → File Transfer** folder, then drag and drop the file onto that folder.*

On your Nokia® 3650/6600 you are asked whether you want to accept the connection request. Click **OK** to do so.

A dialog is displayed on your computer showing the progress of the transfer. When the transfer is complete this dialog is closed.



Transfer pictures from your Nokia 3650/6600 to your computer

To copy pictures from your Nokia® 3650/6600 mobile phone to your computer:

1. Connect your Nokia® 3650/6600.
Make sure that your Nokia® 3650/6600 is paired to your computer. See the section [Connecting your Nokia 3650/6600](#), page [6](#).
2. Locate the picture.
On your Nokia® 3650/6600 mobile phone browse and open the picture you want to transfer to your computer.
3. Send the picture.
To do this:
 1. Select **Send Via Bluetooth** from the **Options** menu. The phone carries out a search to find all Bluetooth® devices within range.
 2. Highlight the name of your computer in the list of devices found and click **Select**.

A message is shown on your Nokia® 3650/6600 mobile phone showing it connecting to your computer and then showing the progress of the transfer. When the transfer is complete a second message is shown indicating that the transfer is complete.



*The picture you transfer is stored in **My Documents** → **Bluetooth Exchange Folder**.*

Learn more about connecting

This section contains additional information that may be useful to you when pairing, disconnecting, and unpairing your mobile phone.

Pairing your Nokia 3650/6600 on request

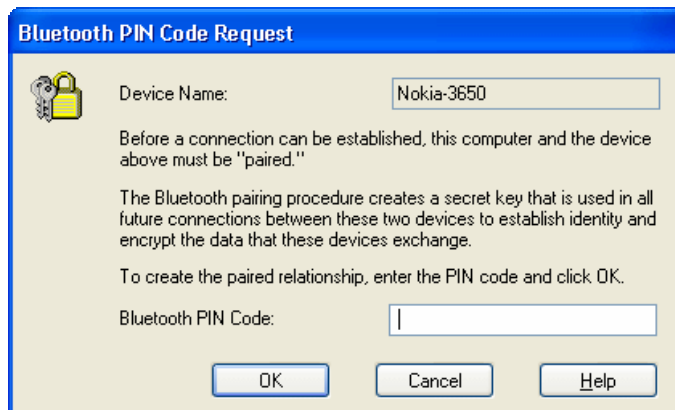
If you skip the pairing process during the initial connection procedure, then when you try to later synchronize your Nokia® 3650/6600 with your computer, you are requested by Bluetooth® to pair the two devices. You must do this before you can synchronize.

To pair the Nokia® 3650/6600 and your computer on request:

1. Make your Nokia® 3650/6600 discoverable.
To make sure that your Nokia® 3650/6600 is in discoverable mode, from the main menu on your mobile phone, select **Connectivity** and then **Bluetooth** from the options displayed. Next, check that **Bluetooth** is set to 'On' and that **My phone's visibility** is set to 'Shown to all'.
2. Display the device icon for your Nokia® 3650/6600 mobile phone.
To do this double-click the Bluetooth® icon, , in the Windows® Taskbar and select **Entire Bluetooth Neighborhood** if you are using Windows® 2000, or **View devices in range** if you are using Windows® XP.

Right-click the device icon and select **Pair Device**.

The following dialog is displayed:





3. Pair your Nokia® 3650/6600 and computer.
Do this by entering a **PIN Code** of up to 16 digits and clicking **OK**. (A **PIN Code** is also known as a Passkey.)
4. Confirm the pairing.
On your phone, type a **Passcode** to match the **PIN Code** you entered on your computer, and select **OK**.

Your computer and Nokia® 3650/6600 are now paired.

Disconnecting and unpairing your Nokia 3650/6600

When you no longer need to have your Nokia® 3650/6600 mobile phone connected to your computer, you should disconnect and unpair it.

Disconnecting...

Once you synchronize your Nokia® 3650/6600 with your computer it remains connected unless you choose to disconnect it. If you do not want to keep the two devices connected, or if you want to take your Nokia® 3650/6600 home to connect to your computer at home you must disconnect it.

To disconnect your Nokia® 3650/6600 from your computer:

1. Right-click the **mRouter** icon, , in the Windows® Taskbar and select **Properties**.
2. In the **Link Properties** dialog displayed uncheck the 'Bluetooth' **Connection** that has a **Status** of 'Connected'. This disconnects your Nokia® 3650/6600 and your computer.
3. Check the same 'Bluetooth' **Connection** box again to make sure that your computer and Nokia® 3650/6600 are set up correctly for the next time you want to connect and synchronize your devices.
4. Click **Close** to close the dialog.



Unpairing...

There may be different reasons why you may want to unpair your Nokia® 3650/6600, for instance:

- To reduce the list of services or devices in **My Bluetooth Places** in order to focus on the devices being used.
- If you have connected to a co-worker's computer but no longer want to permit further information transfer to your Nokia® 3650/6600 from that computer.
- To avoid accidentally connecting the computer with your Nokia® 3650/6600 as this can break the connection to another computer.



If you will be using your Nokia® 3650/6600 with your computer again soon, it will save time if you leave it paired.

To unpair your Nokia® 3650/6600 from your computer:

1. View the devices.
To do this, go to **My Bluetooth Places**. The easiest way to do this is by double-clicking the Bluetooth® icon, , in the Windows® Taskbar, and then either selecting **Entire Bluetooth Neighborhood** (Windows® 2000) or **View devices in range** (Windows® XP).
2. Unpair the device.
Right-click the device icon for the Nokia® 3650/6600 and select **Unpair device**.

The device icon changes to show that the Nokia® 3650/6600 is no longer paired or connected.

If you have disconnected and unpaired your Nokia® 3650/6600 from your computer then to re-connect you need to start the connection process again, as described from the start of section [Connecting your Nokia 3650/6600](#), page [6](#).



Troubleshooting

If you are experiencing difficulties connecting or using your Nokia® 3650/6600, check whether your problem is listed below. If it is, try the suggestions made to resolve the problem.

I can't pair my Nokia 3650/6600 with my computer

There are various reasons why your Nokia® 3650/6600 and computer may not pair:

- Your Nokia® 3650/6600 may have come out of discoverable mode.
- Your Nokia® 3650/6600 may be out of range.
- Your Nokia® 3650/6600 may already be connected to another device in range.
- Finally, if none of the above works, try switching your mobile phone off and back on again.

Check that your Nokia® 3650/6600 is not communicating with another device, make sure it is in range and in discoverable mode, and try the pairing procedure again.

I'm having problems synchronizing

If you are getting errors when synchronizing, try the following:

- Make sure that your Nokia® 3650/6600 is not connected to another Bluetooth® device. You cannot synchronize unless your Nokia® 3650/6600 is connected to your computer only.
- Check that your Nokia® 3650/6600 is paired to your computer before you start synchronization. Look in **My Bluetooth Places** and locate the device icon for your Nokia® 3650/6600:

The  (Windows® 2000) or  (Windows® XP) device icon is displayed if it is paired.

- Press the **Connect** button on the front of your Bluetooth® wireless hub, and follow the on-screen instructions.



- Check that the **PC Suite for Nokia® 3650/6600** software and the Bluetooth Serial Port service are set up to use the same COM Port. To check **PC Suite for Nokia® 3650/6600**, right-click the **mRouter** icon, , in the Windows® Taskbar and select **Properties**. In the **Link Properties** dialog displayed make sure that there is a check mark against the same COM Port as that used by the Bluetooth Serial Port service. (See the troubleshooting tip *How do I check the COM port my Bluetooth Serial Port service is using?* for details of how to check the **Bluetooth Properties** dialog.)
- Check that the HotSync® (taskbar icon ) and Microsoft® ActiveSync® (taskbar icon ) services are not running on your computer.

To stop the HotSync® service right-click the icon in the Windows® Taskbar and uncheck the Local Service option.

To stop the Microsoft® ActiveSync® service right-click the Microsoft® ActiveSync® icon in the Windows® Taskbar and select **Connection Settings**. Uncheck the **Allow serial cable or infrared connection to this COM port** box.

- Finally, if none of the above works, try switching your mobile phone off and back on again.
- When a computer's audio gateway/headset service is connected, synchronization / sending file may not be successful.

If you think that the synchronization is taking too long, bear in mind that the first time you synchronize your Nokia® 3650/6600 with your computer it can typically take up to fifteen minutes. Subsequent synchronizations take much less time.

How do I check the COM port my Bluetooth Serial Port service is using?

From the **My Bluetooth Places** window do the following:

1. Click **My Device** if you are using Windows® 2000, or **View My Bluetooth services** if you are using Windows® XP.
2. Right-click **My Bluetooth Serial Port** and select **Properties**.

The **General** tab of the **Bluetooth Properties** dialog shows the **COM Port** the Bluetooth Serial Port service is using.



*if you are using Windows® XP, and have installed Microsoft® ActiveSync®, **My ActiveSync** is displayed in **My Device** instead of **My Bluetooth Serial Port**.*



Why can't I end a Bluetooth connection?

If a device is paired with your Nokia® 3650/6600 but is not transferring data, and has left the device connection open, then the only way to disconnect it is to deactivate the Bluetooth® link. To do so:

1. On your phone, from the main menu select **Connectivity** and then **Bluetooth** from the options displayed.
2. Set **Bluetooth** to 'Off'.